

Triumph Motorcycles Ltd

DeTeWe won the tender for the Service Contract for Triumph in May 2002.

One of the main reasons we were chosen was our ability to supply a DECT solution to replace the existing pager system.



Triumph experienced a major fire in early 2002, which highlighted problems of communication in the case of emergencies. There are 2 x Opencom 1000 DECT servers connected to the INDeX telephone system via QSIG/DPNSS convertors. Site 1 has 14 base stations and 24 Handsets, Site 2 has 16 base stations and 40 handsets.

This allows the 64 mobile workers to be contacted both internally from other DECT cordless or fixed INDeX telephones and from external locations.

The new WML interface on the Opencom (available with the next level of software) will allow it to be connected to the fire alarm system so that future fire alarms will be notified to the dect handsets by text message - this is currently under investigation with Triumph and is a potential future upgrade for them.

Contact

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